



CAPSC
Safety
Services
CANADA

Incident Investigation

FULL-DAY COURSE



Each day, workplace incidents harm people, property, quality, production and the environment.

An incident investigation is the best and most efficient way to find the cause of an incident and – in turn – control the hazard, preventing similar incidents and further harm.

This workshop will help you understand the benefits and goals of an incident investigation and also methods for conducting effective investigations.

The Basics & The Benefits

Investigations benefit every person at a workplace – right from management down to the frontline workers. When an incident occurs, an occupational health and safety team must do everything in its power to determine what caused it and – conversely – what could prevent it from happening again.

The Safety Services Canada Incident Investigation course promotes, explores and explains five main points of the theoretical part of investigations:

- Benefits of an effective investigation
- Differences between fact-finding and fault-finding
- Why we investigate
- When and what to investigate
- How to use incident investigation to prevent incidents

The course ensures all participants leave with the skills and toolbox to prepare for and conduct investigations, then make appropriate, effective recommendations, complete an investigation report and follow up to ensure recommended controls are in effect.

Safety Services Canada implements its training programs with collaboration from each of its eight provincial members. Together, the service providers create insightful, certified programs to keep Canadians safe – at work, at home, on the road and at play.

See reverse for contact information

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With Safety Services Canada, your return is greater than your investment

Safety is an investment. Safety Services Canada makes certain that your return is greater than your investment by:

- Providing the training and education you need, tailored to your specific requirements
- Delivering seamless service anywhere in Canada
- Supporting all services with the combined expertise of safety professionals from provincial offices across the country

For more information, call 1-800-661-3321 or contact your provincial safety service office:

Alberta

Tel: (780) 462-7300
www.safetycouncil.ab.ca

British Columbia

Tel: (604) 214-7433
www.safetycouncil.bc.ca

Manitoba

Tel: (204) 949-1085
www.safetyservicesmanitoba.ca

New Brunswick

Tel: (506) 458-8034
www.safetyservicesnb.ca

Newfoundland Labrador

Tel: (709) 754-0210
www.safetyservicesnl.ca

Nova Scotia

Tel: (902) 454-9621
www.safetyservicesns.ca

Ontario

Tel: (905) 625-0556
www.osl.org

Saskatchewan

Tel: (306) 757-3197
www.sasksafety.org

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